

# Service cuts outreach

September 24, 2025



# July Announcement



Dear Rider,

We're writing to you with some difficult news about service cuts that we need to make.

Since 2019, we've faced staggering cost increases in almost everything related to running the transit system, including labor, vehicles, facilities, contractors, equipment and software.

After the Oregon Legislature failed to pass House Bill 2025 — the Oregon Transportation Reinvestment Package (TRIP) — and due to a significant and growing budget gap, we will begin reducing our service in November 2025. More cuts are being planned for March and after, with at least a 10% overall cut to service expected by August 2027.

# Planned service cuts: reduced frequency during lower ridership times

## November 30, 2025

**FX2-Division** buses will arrive every 24–35 minutes before 7 a.m. and after 7 p.m. every day.

**35-Macadam/Greeley**

**52-Farmington/185th**

**77-Broadway/Halsey**

**81-Kane/257th**

Buses will arrive once an hour after 9 p.m.

## March 1, 2026

**8-Jackson Park/NE 15th Ave**

**48-Cornell**

**75-Cesar Chavez/Lombard**

**76-Hall/Greenburg**

Details will be available in January

# Types of service cuts

## Rank nine general types of cuts

### Elements of service

- How often buses and trains run (frequency)
- Hours and days of service (span)
- Where service runs (coverage)

### Other considerations

- Funding toward partner services
- LIFT service impacts

### Comparisons among types of cuts

- Relative savings
- Relative impact on rides

# Survey excerpt

## Service Priorities Survey

TriMet must cut service by July 2028, to balance the costs of providing transit service with our revenues. Below are the options for ways to cut service and save money. What priorities do you feel are most important for our service?

Also, please note that reducing bus and MAX service would cut service for some LIFT paratransit riders.

The money symbols show you how much savings we expect from each type of cut:

\$ = small savings

\$ \$ \$ \$ = biggest savings

The human symbols show you how many rides may be impacted:

🧑 = small impact

🧑 🧑 🧑 🧑 = biggest impact

Rank the types of cuts we're considering by writing numbers 1 through 9 in the boxes by the options below:

1 = I would cut this first

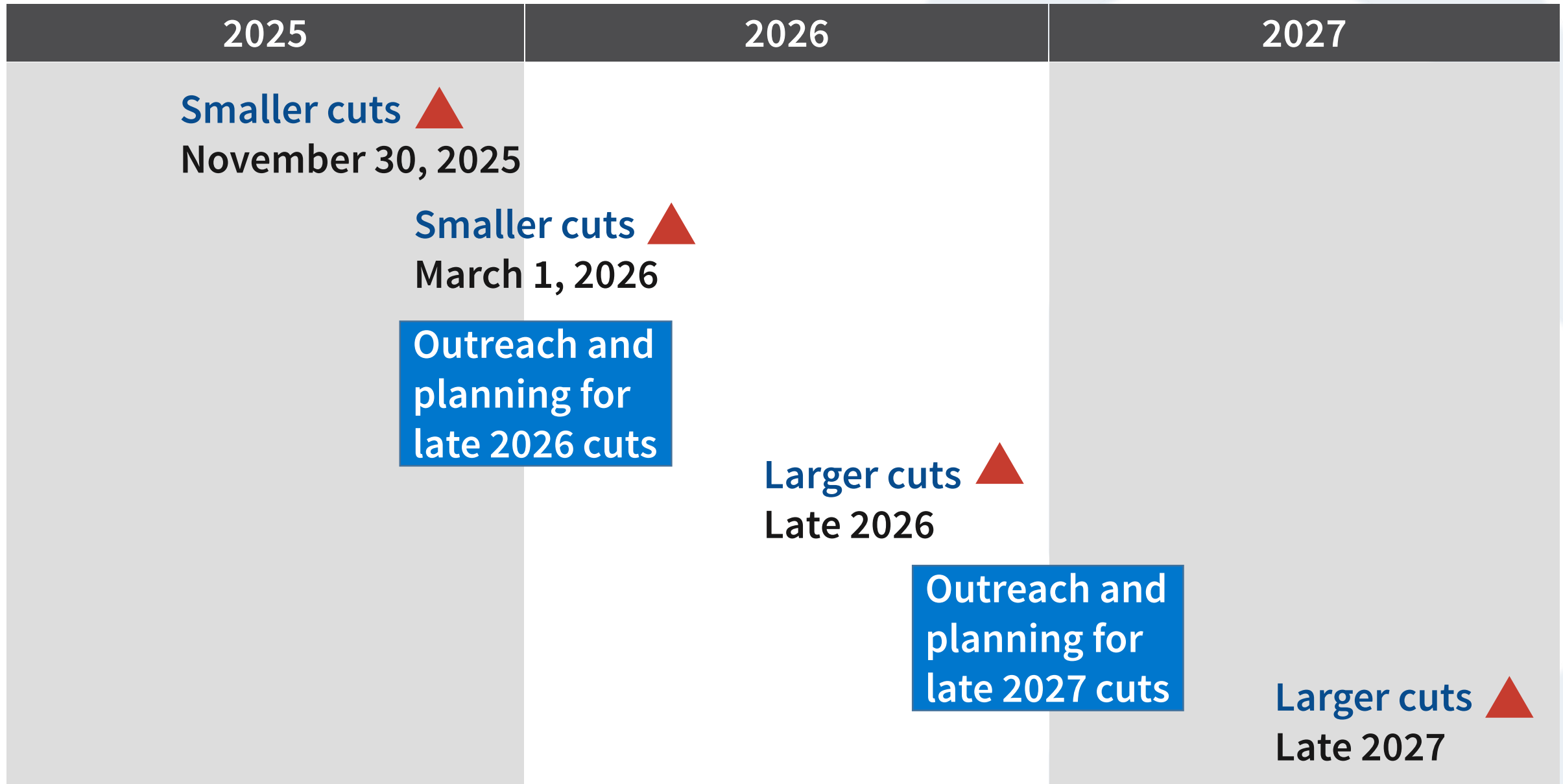
9 = I would cut this last

Shorten the MAX Green Line to run only between Gateway and Clackamas Town Center transit centers.

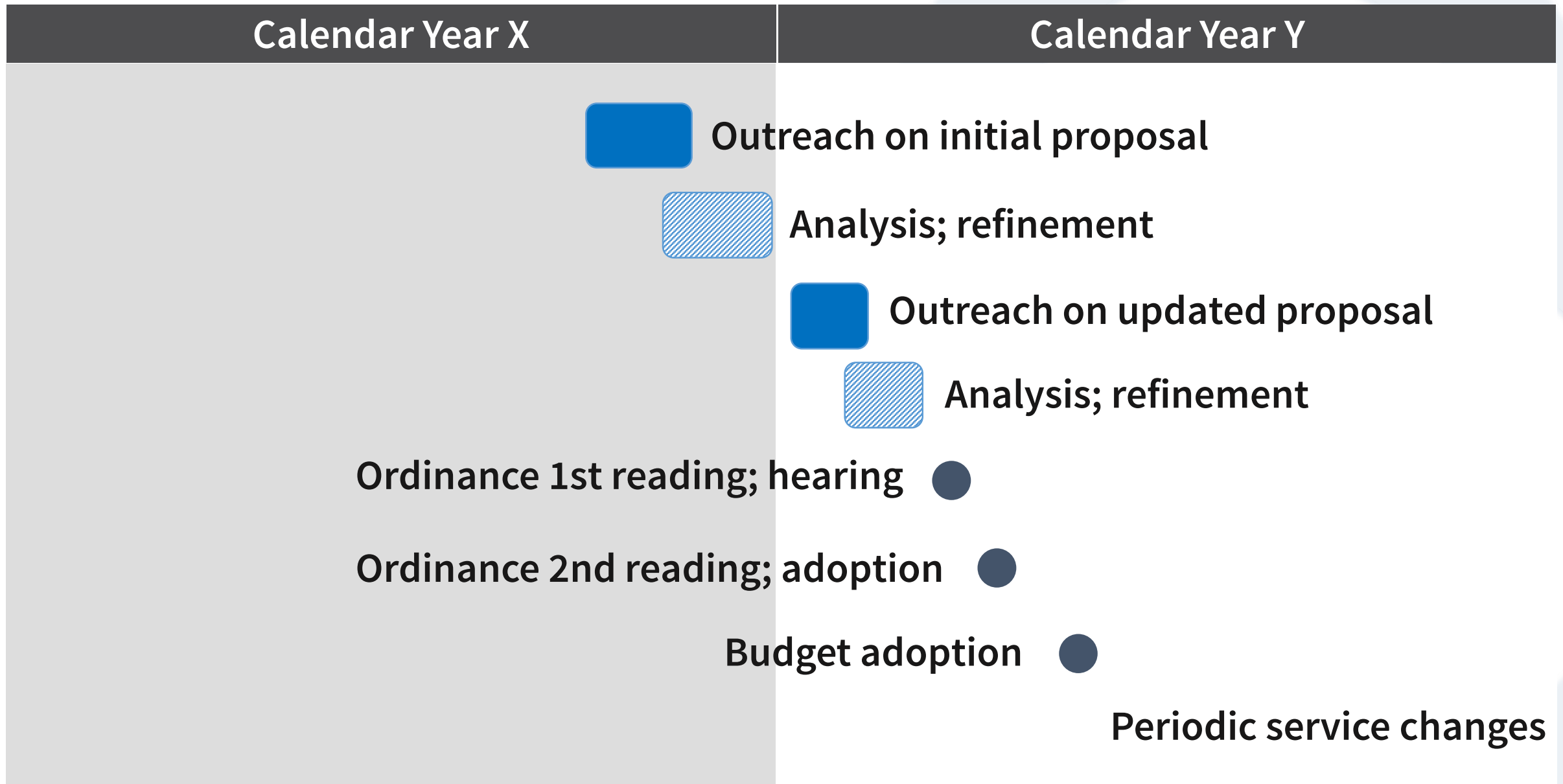
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Reduce how often buses arrive on Frequent Service lines. Buses may come less often during most of the day (every 17-18

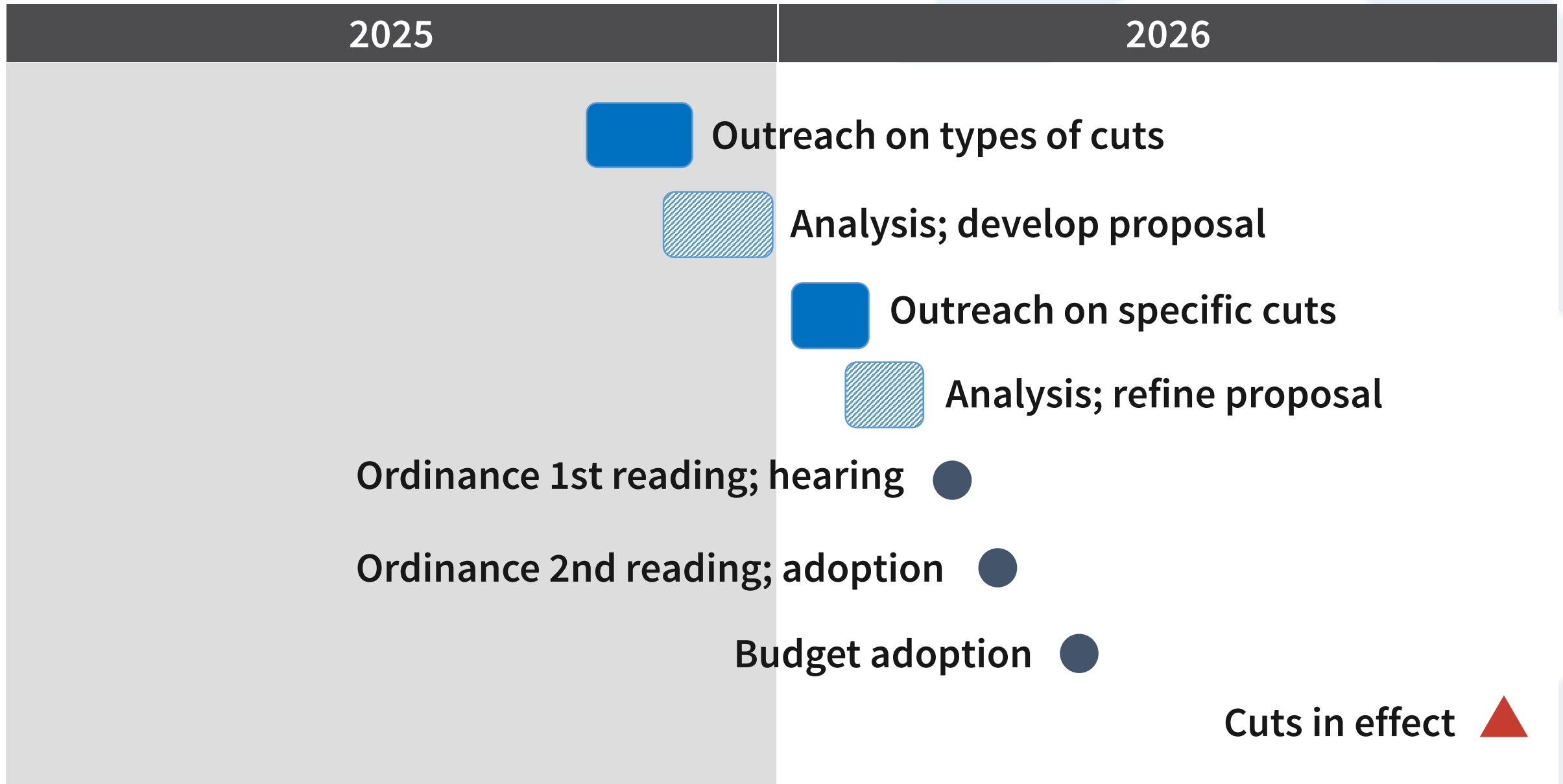
# Service cuts timeline



# Typical service change outreach process



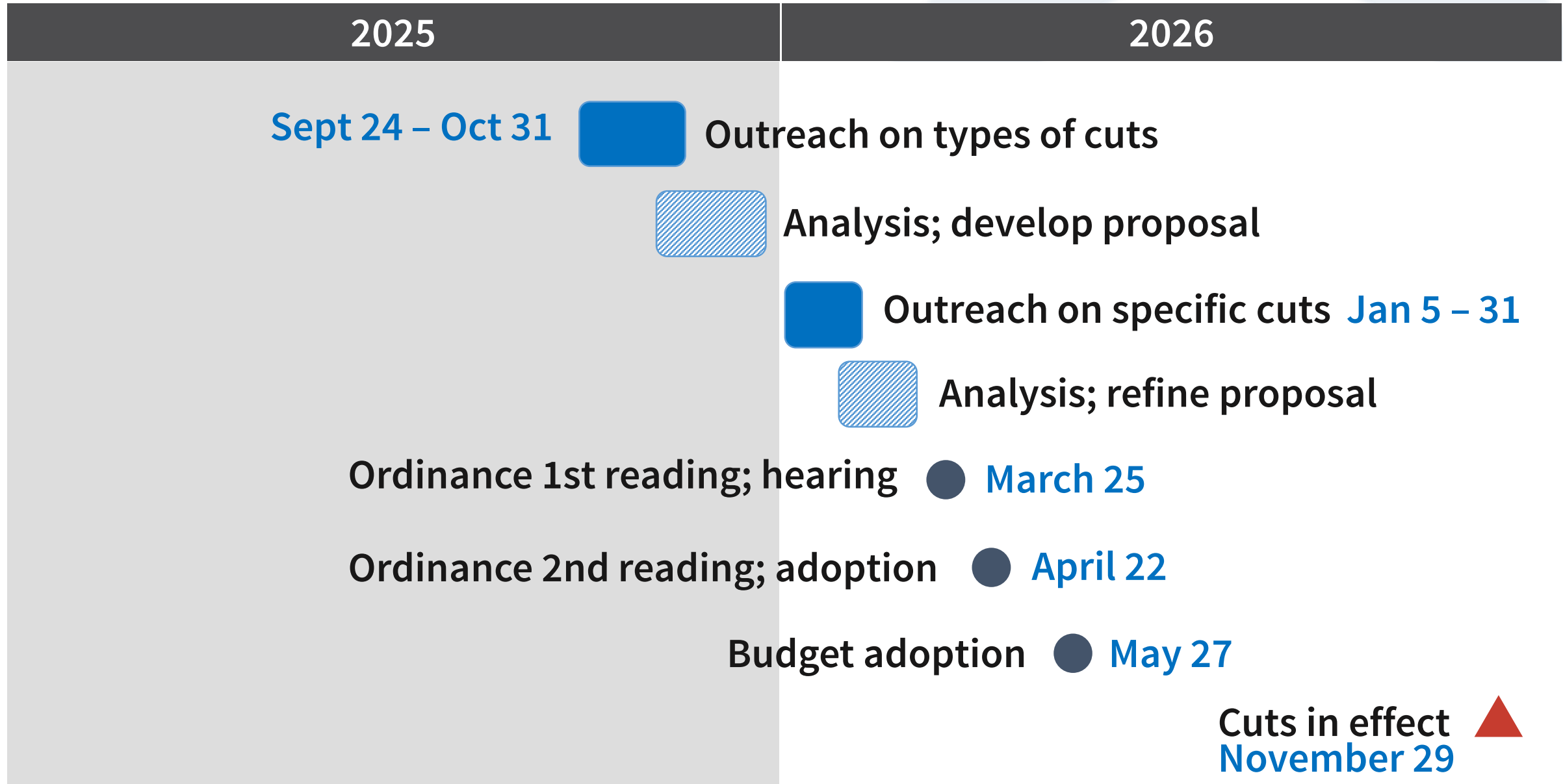
# Outreach process for late 2026 service cuts



# Outreach activities Sept 24 – Oct 31

- Email, social media, news release, interviews
- Web page with survey
- Info with QR code at major stops
- Events: 5 online, 8 in person, all districts; multilingual
- Partner with community-based organizations to host and recruit participants

# Feedback to inform ordinance



# Questions?